

TECH CONNECTS

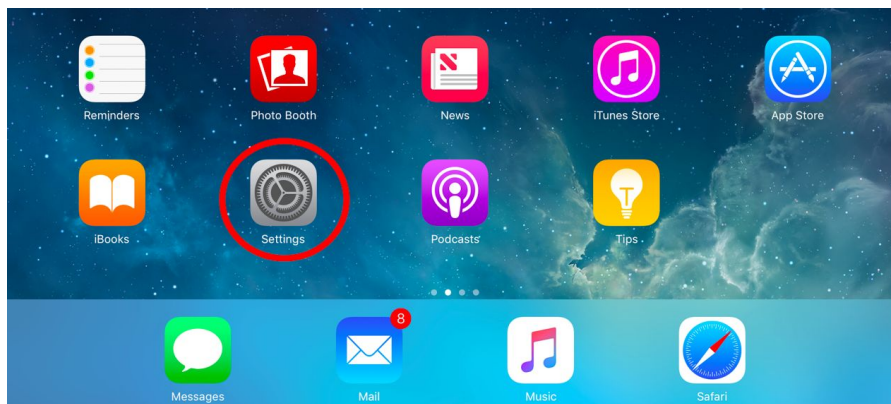
Thank you for your donation to TechConnects and for helping us to provide our communities with devices that are essential for keeping people online and connected during this time!

This is a basic guide to erasing and resetting your iPad before donation.

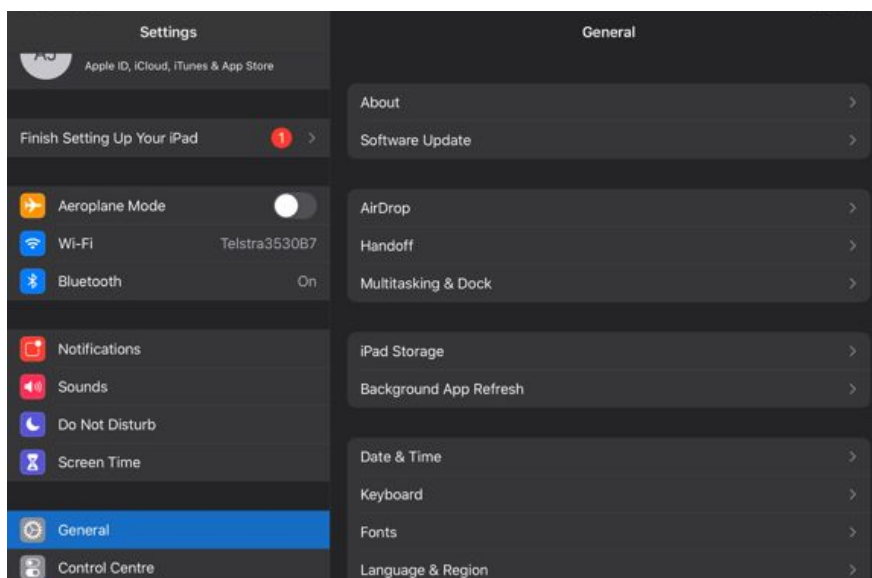
1. Backup your iPad data

For more information: <https://support.apple.com/en-au/guide/ipad/ipad9a74df05xx/ipados>

2. Find and open the Settings app

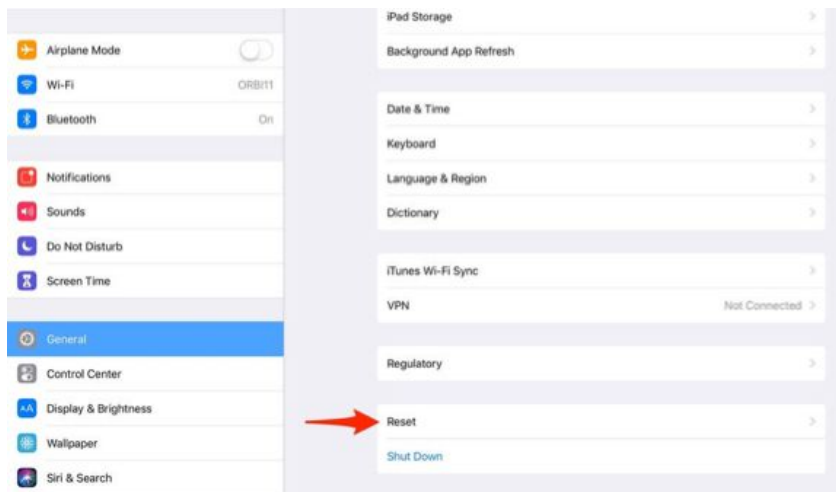


3. In settings, choose general



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4. Scroll down and choose Reset



5. In Reset menu, choose Erase All Content and Settings

6. If asked, enter your passcode or Apple ID password

[Click here](#) (or visit link below) if you don't know your Passcode or Apple ID

7. Click Erase Now to confirm that you want to erase your device

8. Wait for your device to erase. It may take a few minutes to completely erase your iPad.

9. Turn your iPad off and on again to ensure it has erased your data. If erased, it will display Hello and Setup options, as though it is a new iPad.

HELPFUL LINKS

Backing up your data: <https://support.apple.com/en-au/guide/ipad/ipad9a74df05xx/ipados>

Forgotten Password / Apple ID: <https://support.apple.com/en-au/HT211078>

Additional information: <https://www.lifewire.com/how-to-reset-your-ipad-1994506>